CANS Compliance Chart

This chart compiles CANS Provider Compliance Reports issued by defendants between Jan. 1, 2015 and Dec. 31, 2016. It represents FY 2015, Q-3, Q-4; FY 2016, Q-1, Q-2, Q-3, Q-4; and FY 2017 Q-1, Q-2.

**IHT:** the weighted average ranges from 61.48% (FY17, Q-2*) to 75.98 (FY16, Q-3).
- FY 2015 Q-3: 74.9%
- FY 2015 Q-4: 68.8%
- FY 2016 Q-1: 64.88%
- FY 2016 Q-2: 67.54%
- FY 2016 Q-3: 75.98%
- FY 2016 Q-4: 75%
- FY 2017 Q-1: 74.86%
- FY 2017 Q-2: 61.48* (see note above)

**ICC:** the weighted average ranges from 68.78% (FY16, Q-1) to 87.5% (FY17, Q-1)
- FY 2015 Q-3: 79.9%
- FY 2015 Q-4: 74%
- FY 2016 Q-1: 68.78%
- FY 2016 Q-2: 71.59%
- FY 2016 Q-3: 80.93%
- FY 2016 Q-4: 87%
- FY 2017 Q-1: 87.5%
- FY 2017 Q-2: 74.43*

**Inpatient:** the weighted average ranges from 30.6% (FY 17, Q-1) to 54.3% (FY15, Q-4).
- FY 2015 Q-3: 39.8%
- FY 2015 Q-4: 54.3%
- FY 2016 Q-1: 41.14%
- FY 2016 Q-2: 39.83%
- FY 2016 Q-3: 48.15%
- FY 2016 Q-4: 40.5%
- FY 2017 Q-1: 30.6%
- FY 2017 Q-2: 36.08*
CBAT: the weighted average ranges from 38.37% (FY17, Q-2*) to 69.7% (FY15 Q-3).

FY 2015 Q-3: 69.7%
FY 2015 Q-4: 46.8%
FY 2016 Q-1: 52.57%
FY 2016 Q-2: 53.99%
FY 2016 Q-3: 56.45%
FY 2016 Q-4: 50.5%
FY 2017 Q-1: 49.73%
FY 2017 Q-2: 38.37*

* CANS Compliance by Service (10/1/2016 – 12/31/2016). A note at the bottom of this report stated: “Beginning in October of 2016 and continuing through the current reporting period, the Virtual Gateway (VG) began to inaccurately classify some members as having a plan called “DNTL-I”, resulting in the misdirection of confirmations for VG CANS submissions for the correctly assigned member plan. This error greatly decreases the reported compliance rates for providers. The Office of (sic) confirmed that the issue has been identified and that it is being resolved.” No corrected report was ever shared with the plaintiffs.