

# MBHP ESP STATEWIDE DIRECTORY

<b>BOSTON</b>		
<b>Area:</b> Boston	<b>24 hour access number:</b> (800) 981-4357 <b>Centralized fax number:</b> (617) 414-8306	
<b>ESP Provider:</b> Boston Medical Center / Boston Emergency Services Team (B.E.S.T.)		
<b>ESP Director:</b> Andrea Hall (617) 414-8307 andrea.hall@bmc.org <b>Mobile Crisis Intervention Manager:</b> Deborah Fauntleroy (617) 414-4931 deborah.fauntleroy@bmc.org		
Service Locations	Operating Hours	Cities/Towns in Area
<b>BEST Community Based Location</b> 85 E. Newton Street Boston, MA 02118 (800) 981-4357 (617) 414-8336 Fax (617) 414-8333	<b>7am-11pm weekdays</b> <b>9am-5pm weekends</b>	Boston (Dorchester, South Boston, Roxbury, West Roxbury, Jamaica Plain, Mattapan, Roslindale, Hyde Park, Lower Mills), Brighton, Brookline, Charlestown, Chelsea, East Boston, Revere, Winthrop
<b>BEST Community Based Location</b> 25 Staniford Street Boston, MA 02114 (800) 981-4357 (617) 523-1529 Fax (617) 523-1207	<b>7am-5pm weekdays</b>	
<b>BEST/Boston Medical Center</b> 818 Harrison Ave Boston, MA 02118 (800) 981-4357 (617) 414-7812 Fax (617) 414-4209	<b>24/7</b>	
<b>BEST/Mass General Hospital</b> 55 Fruit Street Boston, MA 02114 (800) 981-4357 (617) 726-2994 Fax (617) 724-3727	<b>24/7</b>	
<b>BEST Community Crisis Stabilization Program</b> 85 E. Newton Street Boston, MA 02118 (800) 981-4357 617-371-3000 Fax (617) 414-8319	<b>24/7</b>	

Every ESP provides behavioral health crisis assessment, intervention and stabilization services through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. All ESP service components and locations may be accessed through the ESP's toll free number. Where applicable, local numbers for specific locations have also been provided above. It is recommended that individuals and families call the ESP's toll free number first, so the ESP can help them access the most appropriate services. Please refer to [www.masspartnership.com](http://www.masspartnership.com) and click on "ESP" on the left side of the homepage for more information including updates to this directory.

# MBHP ESP STATEWIDE DIRECTORY

<b>METRO BOSTON</b>		
<b>Area: Cambridge Somerville      24 hour access number: 800-981-4357</b>		
<b>Provider: Boston Medical Center / Cambridge Somerville Emergency Services Team (C.S.E.S.T.)</b>		
ESP Director: Andrea Hall (617) 414-8307    andrea.hall@bmc.org    Direct Fax: (617) 414-4769 Mobile Crisis Intervention Manager: Deborah Fauntleroy (617) 414-4931    deborah.fauntleroy@bmc.org		
Service Locations	Operating Hours	Cities/Towns in Area
<b>CSEST Community Based Location</b> 22 McGrath Hgwy #204 Somerville, MA 02143      (800) 981-4357  Fax (617) 623-1817	<b>7am-11pm weekdays</b> <b>7am-8pm weekends</b>	Cambridge, Somerville
<b>CSEST / Cambridge Hospital</b> 1493 Cambridge Street Cambridge, MA 02139      (800) 981-4357 (617) 865-1560 Fax (617) 665-2310	<b>24/7</b>	
<b>CSEST Community Crisis Stabilization Program</b> TBA	<b>Opening Fall 2009</b>	
<b>Area: Norwood      24 hour access number: 800-529-5077</b>		
<b>ESP Provider: Riverside Community Care</b>		
ESP Director: Kate O'Connell (781) 769-8674    koconnell@riversidecc.org Mobile Crisis Intervention Manager: Cristina Vaszari (800) 529-5077    cvaszari@riversidecc.org		
<b>Riverside Community Based Location</b> 190 Lenox Street Norwood, MA 02062      (800) 529-5077 (781) 769-8674 Fax (781) 769-6717	<b>8am-7pm weekdays</b>	Canton, Dedham, Dover, Foxboro, Medfield, Millis Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, Wrentham
<b>Riverside Community Based Location</b> 15 Beacon Ave Norwood, MA 02062      (800) 529-5077 (781) 769-1342 Fax (781) 769-6717	<b>7pm-8am weekdays</b> <b>8am-8pm weekends</b>	
<b>Riverside Community Crisis Stabilization Program</b> 15 Beacon Ave Norwood, MA 02062      (800) 529-5077 (781) 769-1342 Fax (781) 769-6717	<b>24/7</b>	
<b>Area: South Shore      24 hour access number: (800) 528-4890</b>		
<b>ESP Provider: South Shore Mental Health (SSMH)</b>		
ESP Director: Leslie Chiotasso (617) 847-1950 x6496    lchiotas@ssmh.org Mobile Crisis Intervention Manager: Sue Burton (617) 774-6036		
<b>SSMH Community Based Location</b> 460 Quincy Ave Quincy, MA 02169      (800) 528-4890 617-847-1950 Fax (617) 478-0356	<b>24/7</b>	Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth
<b>SSMH Community Crisis Stabilization Program</b> 460 Quincy Ave Quincy, MA 02169      (800) 528-4890 617-847-1950 Fax (617) 478-0356	<b>24/7</b>	

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# MBHP ESP STATEWIDE DIRECTORY

<b>CENTRAL MASSACHUSETTS</b>		
<b>Area: Metro West      24 hour access number: (800) 640-5432</b>		
ESP Provider: Advocates		
ESP Director: Sara Trongone (508) 661-2049 srongone@advocatesinc.org Mobile Crisis Intervention Manager: Casey Doherty (781) 893-2003 cadoher@advocatesinc.org Mobile Crisis Intervention Manager: John DeRonk (508) 661-2043 jderonk@advocatesinc.org		
Service Locations	Operating Hours	Cities/Towns in Area
<b>Advocates Community Based Location</b> 354 Waverly Street Framingham, MA 01702      (800) 640-5432 (508) 872-3333 Fax (508) 875-2800	24/7	Ashburnham, Ashland, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Framingham, Holliston, Hopkinton, Hudson, Lexington, Lincoln, Littleton, Maynard, Marlborough, Natick, Northborough, Sherborn, Southborough, Stow, Sudbury, Waltham, Watertown, Wayland, Westborough, Wilmington, Winchester, Woburn
<b>Advocates Community Based Location</b> 28 Mill Street Marlboro, MA 01752      (800) 640-5432 (508) 786-1584 Fax (508) 786-1585	24/7	
<b>Advocates Community Based Location</b> 875 Main Street Waltham, MA 02451      (800) 540-5808 (781) 893-2003 Fax (781) 647-0183	7am-11pm 7 days / week	
<b>Advocates Community Crisis Stabilization Program</b> 28 Mill Street Marlboro, MA 01752      (800) 640-5432 (508) 786-1580	24/7	
<b>Area: North County      24 hour access number: (800) 977-5555</b>		
ESP Provider: Community HealthLink Inc.		
ESP Director: Paul Walker (978) 534-6116 pwalker@communityhealthlink.org Mobile Crisis Intervention Manager: Lori Simkowitz-Lavigne (508) 853-6988 lsimkowitz-lavigne@communityhealthlink.org		
<b>Community HealthLink, Inc. Community Based Location</b> 45 Summer Street Leominster, MA 01453      (800) 977-5555 (978) 534-8116 Fax (978) 537-4966	24/7	Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton, Clinton, Fitchburg, Gardner, Groton, Harvard, Hubbardston, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Peppereil, Princeton, Rutland, Shirley, Sterling, Templeton, Townsend, Westminster, Winchendon
<b>Community HealthLink Community Based Location</b> 10 Parker Street Gardner, MA 01440      (800) 977-5555 (978) 630-4740 Fax (978) 630-4765	8am-6pm weekdays	
<b>Community HealthLink Community Crisis Stabilization Program</b> 45 Summer Street Leominster, MA 01453      (800) 977-5555 (978) 534-8116 Fax (978) 534-3284	24/7	
<b>Area: South County      24 hour access number: (800) 294-4665</b>		
ESP Provider: Riverside Community Care		
ESP Director: Michael Rubin (508) 634-3420 mrubin@riversidecc.org Mobile Crisis Intervention Manager: Deb Gardner (800) 294-4665 dgardner@riversidecc.org Mobile Crisis Intervention Manager: Susan Butler-Moore (508) 765-3035 sbutler@harringtonhospital.org		
<b>Riverside Community Based Location</b> 11 Williams Street Hopedale, MA 01747      (800) 294-4665 (508) 834-3420 Fax (508) 529-7001	5pm-8am weekdays 8am-8pm weekends	Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Holland, Hopedale, Medway, Mendon, Millis, Millville, Northbridge, North Brookfield, Oxford, Southbridge, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, West Brookfield
<b>Riverside Community Based Location</b> 206 Millford Street Upton, MA 01568      (800) 294-4665 (508) 529-7000 Fax (508) 529-7001	8am-5pm weekdays	
<b>Riverside / Harrington Memorial Hospital</b> 100 South Street Southbridge, MA 01550      (877) 750-3127 (508) 765-3035 Fax (508) 764-2434	8am-8pm 7 days / week	
<b>Riverside Community Based Location</b> GB Wells Center 29 Pine Street Southbridge, MA 01550      (877) 750-3127 (508) 765-8167 Fax (508) 764-2434	Opening in Fall 2009	
<b>Riverside Community Crisis Stabilization Program</b> 11 Williams Street Hopedale, MA 01747      (800) 294-4665 (508) 834-3420 Fax (508) 529-7001	24/7	
<b>Riverside Community Crisis Stabilization Program</b> Harrington Memorial Hospital 100 South Street Southbridge, MA 01550      (877) 750-3127 (508) 765-3035 Fax (508) 764-2434	24/7	

# MBHP ESP STATEWIDE DIRECTORY

CENTRAL MASSACHUSETTS (continued)		
Area: Worcester		24 hour access number: (866) 549-2142
ESP Provider: UMASS Memorial Medical Center		
ESP Director: Glen Green    Glen.Green@umassmemorial.org    (866) 549-2142 Mobile Crisis Intervention Manager: Lori Simkowitz-Lavigne    (508) 853-6988    lsimkowitz-lavigne@communityhealthlink.org		
Service Locations	Operating Hours	Cities/Towns in Area
<b>UMASS Community Based Location</b> Community HealthLink 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610    (866) 549-2142 (508) 860-1283 Fax (508) 856-1695	8am-8pm weekdays 8am-5pm weekends	Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West Boylston, Worcester
<b>UMASS Memorial Medical Center</b> 55 Lake Avenue North Worcester, MA 01655    (866) 549-2142 (508) 334-3562 Fax (508) 856-1695	24/7	
<b>UMASS Community Crisis Stabilization Program</b> Community HealthLink 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610    (866) 549-2142 (508) 860-1283 Fax (508) 856-1695	24/7	

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# MBHP ESP STATEWIDE DIRECTORY

NORTHEASTERN MASSACHUSETTS		
<b>Area: North Essex      24 hour access number: (800) 281-3223</b>		
ESP Provider: Health and Education Services		
ESP Director: Colleen Babson (978) 744-1585    cbabson@hes-inc.org Mobile Crisis Intervention Manager: TBA		
Service Locations	Operating Hours	Cities/Towns in Area
HES Community Based Location 80 Merrimack Street Haverhill, MA 01830      (800) 281-3223 978-921-1293 Fax (978) 521-7767	8am-8pm 7 days / week	Amesbury, Beverly, Boxford, Danvers, Essex, Georgetown, Gloucester, Groveland, Hamilton, Haverhill, Ipswich, Manchester by the Sea, Marblehead, Merrimac, Middleton, Newbury, Newburyport, Peabody, Rockport, Rowley, Salem, Salisbury, Topsfield, Wenham, West Newbury
HES Community Based Location 41 Mason Street, Unit #4 Salem, MA 01970      (866) 523-1216 978-744-1585 Fax (978) 744-1379	8am-8pm 7 days / week	
HES / Salem Hospital - North Shore Medical Center 81 Highland Avenue Salem, MA 01970      (888) 523-1216 (978) 354-4550 Fax (978) 745-9021	24/7	
HES Community Crisis Stabilization program 41 Mason Street, Unit #4 Salem, MA 01970      (888) 523-1216 978-744-1585 Fax (978) 744-1379	24/7	
<b>Area: Lawrence      24 hour access number: (877) 255-1261</b>		
ESP Provider: Health and Education Services		
ESP Director: David Rafferty (978) 620-1776    drafferty@hes-inc.org Mobile Crisis Intervention Manager: TBA		
HES Community Based Location 15 Union Street Lawrence, MA 01841      (877) 255-1261 (978)-620-1250 Fax (978) 682-9333	8am-8pm 7 days / week	Andover, Lawrence, Melhuen, North Andover
HES Community Crisis Stabilization Program TBA	Opening Fall 2009	
<b>Area: Lowell      24 hour access number: (800) 830-5177</b>		
ESP Provider: Health and Education Services		
ESP Director: Beth Shapiro (978) 322-5120    bshapiro@hes-inc.org Mobile Crisis Intervention Manager: TBA		
HES Community Based Location 391 Varnum Ave Lowell, MA 01854      (800) 830-5177 978-322-5120 Fax (978) 322-5134	8am-8pm 7 days / week	Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford
HES Community Crisis Stabilization Program 391 Varnum Ave Lowell, MA 01854      (800) 830-5177 978-322-5120 Fax (978) 322-5134	24/7	
<b>Area: Tri-City      24 hour access number: (800) 998-1111</b>		
ESP Provider: Eliot Community Services		
ESP Director: Kelly Costello (781) 581-4422    kcostello@eliotchs.org Mobile Crisis Intervention Manager: Donna Kausek (781) 581-4493    dkausek@eliotchs.org		
Eliot Community Based Location 95 Pleasant Street Lynn, MA 01901      (800) 998-1111 (781) 596-9222 Fax (781) 581-9876	8am-8pm weekdays 9am-6pm weekends	Everett, Lynn, Lynnfield, Malden, Medford, Melrose, Nahant, North Reading, Reading, Saugus, Stoneham, Swampscott, Wakefield
Eliot Community Based Location 173 Chelsea Street Everett, MA 02149      (800) 998-1111 (781) 388-6220 Fax (781) 581-9876	8am-8pm weekdays 9am-6pm weekends	
Eliot Community Crisis Stabilization Program 95 Pleasant Street Lynn, MA 01901      (800) 998-1111 (781) 596-9222 Fax (781) 581-9876	24/7	

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# MBHP ESP STATEWIDE DIRECTORY

<b>SOUTHEASTERN MASSACHUSETTS</b>		
<b>Area: Southern Coast      24 hour access number: (877) 996-3154</b>		
ESP Provider: Child and Family Services of New Bedford		
ESP Director: Jessica Medeiros (508) 996-3154    jmedeiros@cfservices.org Mobile Crisis Intervention Manager: Rebecca Pye (508) 996-3153    rpye@cfservices.org		
Service Locations	Operating Hours	Cities/Towns in Area
Child and Family Services Community Based Location 543 North Street New Bedford, MA 02740      (877) 996-3154 508-996-3154 Fax (508) 991-8082	24/7	Acushnet, Carver, Dartmouth, Duxbury, Fairhaven, Halifax, Hanover, Hanson, Kingston, Marlton, Marshfield, Mattapoisett, New Bedford, Pembroke, Plymouth, Plympton, Rochester, Wareham
Child and Family Services Community Based Location 118 Long Pond Rd, Ste 102 Plymouth, MA 02367      (800) 469-9888 508-747-8834 Fax (508) 747-8835	24/7	
Child and Family Services Community Crisis Stabilization Program 543 North Street New Bedford, MA 02740      (877) 996-3154 508-996-3154 Fax (508) 991-8082	24/7	
<b>Area: Brockton      24 hour access number: (508) 897-2100</b>		
ESP Provider: *Brockton Multi-Service Center		
ESP Director: Steve Spakowski (508) 897-2107    steve.spakowski@dmh.state.ma.us Mobile Crisis Intervention Manager: Jennifer Paine (508) 894-3958    jennifer.paine@state.ma.us		
Brockton Multi-Service Center Community Based Location 165 Quincy Street Brockton, MA 02302      508-897-2100 508-897-2100 Fax (508) 586-5117	24/7	Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, Whitman
Brockton Multi-Service Community Crisis Stabilization Program 165 Quincy Street Brockton, MA 02302      508-897-2100 508-897-2100 Fax (508) 586-5117	24/7	
<b>Area: Cape Cod and The Islands      24 hour access number: (800) 322-1356</b>		
ESP Provider: *Cape & Islands Emergency Services		
ESP Director: Catherine Thomas (508) 778-4627    catherine.thomas@dmh.state.ma.us Mobile Crisis Intervention Manager: Jennifer Paine (508) 894-3958    jennifer.paine@state.ma.us		
Cape Cod Community Based Location 270 Communication Way, Unit 1E Hyannis, MA 02601      (800) 322-1356 (508) 778-4627 Fax (508) 790-0899	24/7	Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Gosnold, Harwich, Hyannis, Mashpee, Nantucket, Oak Bluffs, Orleans, Osterville, Provincetown, Sandwich, Tisbury, Truro, Wellfleet, West Tisbury, Woods Hole, Yarmouth
Cape Cod Community Crisis Stabilization Program May Institute 270 Communication Way, Unit 1E Hyannis, MA 02601      (800) 322-1356 (508) 790-4094 Fax (508) 362-5647	24/7	
<b>Area: Fall River      24 hour access number: (508) 235-7277</b>		
ESP Provider: *Corrigan Mental Health Center		
ESP Director: James Farrelly (508) 235-7251    james.farrelly@dmh.state.ma.us Mobile Crisis Intervention Manager: Jennifer Paine (508) 894-3958    jennifer.paine@state.ma.us		
Corrigan Mental Health Center Community Based Location 49 Hillside Street Fall River, MA 02720      508-235-7277 (508) 235-7277 Fax (508) 235-7345	24/7	Fall River, Freetown, Somerset, Swansea, Westport
<b>Area: Taunton / Attleboro      24 hour access number: (800) 660-4300</b>		
ESP Provider: *Norton Emergency Services		
ESP Director: Merleen Mills (508) 285-8048    merleen.a.mills@state.ma.us Mobile Crisis Intervention Manager: Jennifer Paine (508) 894-3958    jennifer.paine@state.ma.us		
Taunton / Attleboro Emergency Service Community Based Location 108 West Main St., Bldg. #2 Norton, MA 02786      (800) 660-4300 (508) 285-8400 Fax (508) 285-6573	24/7	Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleborough, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton
Taunton / Attleboro Community Crisis Stabilization Program 108 West Main St., Bldg. #2 Norton, MA 02786      (800) 660-4300 (508) 285-8400 Fax (508) 285-6573	24/7	

\* DMH Operated ESP

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# MBHP ESP STATEWIDE DIRECTORY

WESTERN MASSACHUSETTS		
<b>Area: The Berkshires      24 hour access number: (800) 252-0227</b>		
<b>ESP Provider: The Brien Center for Mental Health and Substance Abuse</b>		
ESP Director: Chris Haley (413) 499-0412 x1190    chaley@briencenter.org Mobile Crisis Intervention Manager: Richard Collins (413) 629-1072    rcoll@briencenter.org		
Service Locations	Operating Hours	Cities/Towns in Area
<b>The Brien Center Community Based Location</b> 34 Pomeroy Ave Pittsfield, MA 01201      (800) 252-0227 (413) 499-0412 Fax (413) 499-0995	24/7	Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor
<b>The Brien Center Community Based Location</b> 741 North Street Pittsfield, MA 01201      (800) 252-0227 (413) 499-0412 Fax (413) 499-0995	8am-8pm 7 days/ week	
<b>The Brien Center Community Based Location</b> 25 Marshall Street North Adams, MA 01247      (800) 252-0227 413-684-4541 Fax (413) 662-3311	9am-5pm weekdays	
<b>The Brien Center Community Based Location</b> 60 Cottage Street Great Barrington, MA 01230      (800) 252-0227 (413) 664-4541 Fax (413) 528-8187	9am-5pm weekdays	
<b>The Brien Center Community Crisis Stabilization Program</b> 34 Pomeroy Ave Pittsfield, MA 01201      (800) 252-0227 (413) 499-0412 Fax (413) 499-0995	24/7	
<b>Area: Greenfield      24 hour access number: (800) 562-0112</b>		
<b>ESP Provider: Clinical &amp; Support Options</b>		
ESP Director: Dan Sontag (413) 774-1000    dsontag@csoinc.org    Fax: (413) 773-8429 Mobile Crisis Intervention Manager: TBA		
<b>Clinical &amp; Support Options Community Based Location</b> 140 High Street Greenfield, MA 01301      (800) 562-0112 413-774-5411 Fax (413) 773-8429	24/7	Ash field, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutebury, Sunderland, Turners Falls, Warwick, Wendell, Whately
<b>Clinical &amp; Support Options Community Crisis Stabilization Program</b> 140 High Street Greenfield, MA 01301      (800) 562-0112 413-772-0249 Fax (413) 773-8429	24/7	
<b>Area: Northampton      24 hour access number: (800) 562-0112</b>		
<b>ESP Provider: Clinical &amp; Support Options</b>		
ESP Director: Heather Bachmann-Baez (413) 774-2880    hbachmann-baez@csoinc.org Mobile Crisis Intervention Manager: George Pappas (413) 774-5411    gpappas@csoinc.org		
<b>Clinical &amp; Support Options Community Based Location</b> 28 North Main Street Florence, MA 01062      (800) 562-0112 (413) 586-5555 Fax (413) 586-2723	24/7	Amherst, Chesterfield, Cumminton, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington
<b>Clinical &amp; Support Options Community Crisis Stabilization Program</b> 28 North Main Street Florence, MA 01062      (800) 562-0112 (413) 586-2673 Fax (413) 582-6683	24/7	

# MBHP ESP STATEWIDE DIRECTORY

<b>WESTERN MASSACHUSETTS (continued)</b>		
Area: Southern Pioneer Valley	24 hour access number: (800) 437-5922	
ESP Provider: Behavioral Health Network		
ESP Director: Meg Mastriana (413) 301-9352 meg.mastriana@bhninc.org		
Mobile Crisis Intervention Manager: Kate Hildreth-Fortin (413) 301-9350 kate.hildreth@bhninc.org		
Service Locations	Operating Hours	Cities/Towns in Area
<b>Behavioral Health Network Community Based Location</b> 417 Liberty Street Springfield, MA 01104      800-437-5922 (413) 733-6661 Fax (413) 733-7841	24/7	Agawam, Belchertown, Blandford, Bondsville, Chester, Chicopee, East Longmeadow, Granby, Granville, Hampden, Holyoke, Huntington, Indian Orchard, Longmeadow, Ludlow, Monson, Montgomery, Palmer, Russell, South Hadley, Southampton, Southwick, Springfield, Thomdike, Three Rivers, Tolland, Ware, Westfield, West Springfield, Wilbraham,
<b>Behavioral Health Network Community Based Location</b> Carson Center 77 Mill Street Westfield, MA 01085      800-437-5922 (413) 568-6386 Fax (413) 572-4144	24/7	
<b>Behavioral Health Network Community Crisis Stabilization Program</b> 417 Liberty Street Springfield, MA 01104      800-437-5922 (413) 733-6661 Fax (413) 733-7841	24/7	
<b>Behavioral Health Network Community Crisis Stabilization Program</b> Carson Center 77 Mill Street Westfield, MA 01085      800-437-5922 (413) 568-6386 Fax (413) 572-4144	24/7	
<b>Behavioral Health Network Community Crisis Stabilization Program</b> 40 Bobala Road Holyoke, MA 01104      800-437-5922 (413) 532-8016 Fax (413) 532-8205	24/7	

Every ESP provides behavioral health crisis assessment, intervention and stabilization services through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. All ESP service components and locations may be accessed through the ESP's toll free number. Where applicable, local numbers for specific locations have also been provided above. It is recommended that individuals and families call the ESP's toll free number first, so the ESP can help them access the most appropriate services. Please refer to [www.masspartnership.com](http://www.masspartnership.com) and click on "ESP" on the left side of the homepage for more information including updates to this directory.