## MBHP ESP STATEWIDE DIRECTORY

### BOSTON

**Area:** Boston  
**24 hour access number:** (617) 981-4357  
**Centralized fax number:** (617) 414-8336

**ESP Provider:** Boston Medical Center / Boston Emergency Services Team (B.E.S.T.)  
**ESP Director:** Andrea Hall  
**Mobile Crisis Intervention Manager:** Deborah Fauntleroy

**Mobile Crisis Intervention Team (MCI) Telephone Numbers:**  
- (617) 414-8336  
- (617) 414-9567

### Service Locations

<table>
<thead>
<tr>
<th>Service Locations</th>
<th>Operating Hours</th>
<th>Cities/Towns in Area</th>
</tr>
</thead>
</table>
| **BEST Community Based Location**  
65 E. Newton Street Boston, MA 02118  
(617) 414-8336  
Fax (617) 414-8338 | 7am-11pm weekdays  
9am-5pm weekends | Boston (Charlestown, South Boston, Roslindale, West Roxbury, Jamaica Plain, Mattapan, Roslindale, Hyde Park, Lower Mills), Brighton, Brookline, Charlestown, Chelsea, East Boston, Revere, Winthrop |
| **BEST Community Based Location**  
25 Starbird Street  
Boston, MA 02114  
(617) 523-1828  
Fax (617) 523-1207 | 7am-5pm weekdays | |
| **BEST/Boston Medical Center**  
818 Harrison Ave  
Boston, MA 02118  
(617) 414-9712  
Fax (617) 414-4209 | 24/7 | |
| **BEST/Mass General Hospital**  
55 Fruit Street  
Boston, MA 02114  
(617) 724-2064  
Fax (617) 724-3727 | 24/7 | |
| **BEST Community Crisis Stabilization Program**  
65 E. Newton Street  
Boston, MA 02118  
(617) 414-8336  
Fax (617) 414-8338 | 24/7 | |

Every ESP provides behavioral health crisis assessment, intervention and stabilization services through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. All ESP service components and locations may be accessed through the ESP's toll-free number. Where applicable, local numbers for specific locations have also been provided above. It is recommended that individuals and families call the ESP's toll-free number first, so the ESP can help them access the most appropriate services. Please refer to www.masspartnership.com and click on "ESP" on the left side of the homepage for more information including updates to this directory.
### METRO BOSTON

**Area:** Cambridge Somerville  
**24 hour access number:** 800-981-4357

**Provider:** Boston Medical Center / Cambridge Somerville Emergency Services Team (C.S.E.S.T.)

- **ESP Director:** Andrea Hall (617) 414-8307 andrea.hall@bmc.org  
  Direct Fax: (617) 414-4769
- **Mobile Crisis Intervention Manager:** Deborah Fauntleroy (617) 414-4931 deborah.fauntleroy@bmc.org

<table>
<thead>
<tr>
<th>Service Locations</th>
<th>Operating Hours</th>
<th>Cities/Towns in Area</th>
</tr>
</thead>
</table>
| CSEST Community Based Location  
22 McNair Hwy #204  
Somerville, MA 02143  
(617) 635-1107 | 7am-11pm weekdays  
7am-8pm weekends | Cambridge, Somerville |
| Fax (617) 635-1117 | 24/7 | |
| CSEST Community-based Hospital  
1440 Cambridge Street  
Cambridge, MA 02139  
(617) 865-1660  
Fax (617) 865-5310 | | |
| CSEST Community Crisis Stabilization Program  
13 Beacon Ave  
Somerville, MA 02144 | Opening Fall 2009 | |

### Area: Norwood

**24 hour access number:** 800-529-5077

**ESP Provider:** Riverside Community Care

- **ESP Director:** Kara O’Connell (781) 799-8574 kococonnell@riversidecc.org
- **Mobile Crisis Intervention Manager:** Cristina Vasquez (902) 529-5077 cvasquez@riversidecc.org

| Riverside Community Based Location  
190 Lexington Street  
Norwood, MA 02062  
(781) 799-8174  
Fax (781) 799-8717 | 8am-7pm weekdays | Canton, Dedham, Dover, Foxboro, Needham, Norwood, North Easton, Norwalk, Plainville, Sharon, Weymouth, Westwood, Wrentham |
| Riverside Community Based Location  
15 Beacon Ave  
Norwood, MA 02062  
(781) 799-8174  
Fax (781) 799-8717 | 7pm-8am weekdays  
8am-8pm weekends | |
| Riverside Community Crisis Stabilization Program  
15 Beacon Ave  
Norwood, MA 02062  
(781) 799-8174  
Fax (781) 799-8717 | 24/7 | |

### Area: South Shore

**24 hour access number:** (800) 528-4890

**ESP Provider:** South Shore Mental Health (SSMH)

- **ESP Director:** Leslie Chiodo (617) 647-1850 x6466  
  jchiodo@ssmh.org
- **Mobile Crisis Intervention Manager:** Sue Burton (617) 774-0098

| SSMH Community Based Location  
400 Quinley Ave  
Quincy, MA 02169  
(617) 747-1992  
Fax (617) 470-0398 | 24/7 | Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth |
| SSMH Community Crisis Stabilization Program  
400 Quinley Ave  
Quincy, MA 02169  
(617) 747-1992  
Fax (617) 470-0398 | 24/7 | |

Every ESP provides behavioral health crisis assessment, intervention and stabilization services through 4 service components:

- **Mobile Crisis Intervention (MCI):** services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. All ESP service components and locations may be accessed through the ESP's toll free number. Where applicable, local numbers for specific locations have also been provided above. It is recommended that individuals and families call the ESP's toll free number first, so the ESP can help them access the most appropriate services. Please refer to www.masspartnership.com and click on "ESP" on the left side of the homepage for more information including updates to this directory.
### Central Massachusetts

**Area:** Metro West  
**24 hour access number:** (800) 640-5432  
**ESP Provider:** Advocates  
**ESP Director:** Sara Torgerson  
(508) 651-2046  
storgerson@advocatesinc.org  
**Mobile Crisis Intervention Manager:** Casey Doherty  
(781) 653-2033  
cdoherty@advocatesinc.org  
**Mobile Crisis Intervention Manager:** John DeRunk  
(508) 651-2043  
jderunk@advocatesinc.org

#### Service Locations and Operating Hours

<table>
<thead>
<tr>
<th>Location</th>
<th>Operating Hours</th>
<th>Cities/Towns in Area</th>
</tr>
</thead>
</table>
| Advocates Community Based Location  
35 Waverly Street  
Framingham, MA 01702  
(508) 870-3393  
| 28 Mill Street  
Marlboro, MA 01752  
(508) 796-1580  
Fax (508) 766-1585 | 24/7 |  
| 075 Main Street  
Watertown, MA 02472  
(781) 842-2309  
Fax (781) 647-0183 | 7am-11pm  
7 days / week |  

#### Advocates Community Crisis Stabilization Program

<table>
<thead>
<tr>
<th>Location</th>
<th>Operating Hours</th>
<th>Cities/Towns in Area</th>
</tr>
</thead>
</table>
| 28 Mill Street  
Marlboro, MA 01752  
(508) 796-1580 | 24/7 |  

### North County

**Area:** North County  
**24 hour access number:** (800) 877-5555  
**ESP Provider:** Community HealthLink Inc.  
**ESP Director:** Paul Waiker  
(978) 334-6118  
pwaiker@communityhealthlink.org  
**Mobile Crisis Intervention Manager:** Lori Simkowicz-Lavigne  
(508) 833-6688  
lavigne@communityhealthlink.org

#### Community HealthLink, Inc. Community Based Location

<table>
<thead>
<tr>
<th>Location</th>
<th>Operating Hours</th>
<th>Cities/Towns in Area</th>
</tr>
</thead>
</table>
| 45 Surveyor Street  
Leominster, MA 01453  
(978) 534-6116  
Fax (978) 537-4486 | 24/7 |  
| 10 Parker Street  
Gardner, MA 01440  
(978) 632-4749  
Fax (978) 632-4765 | 8am-6pm weekdays |  
| 20 Surveyor Street  
Leominster, MA 01453  
(978) 534-6116  
Fax (978) 534-3384 | 24/7 |  

### South County

**Area:** South County  
**24 hour access number:** (800) 294-4665  
**ESP Provider:** Riverside Community Care  
**ESP Director:** Michael Rubin  
(617) 534-3420  
mrubin@riversidecc.org  
**Mobile Crisis Intervention Manager:** Deb Gardner  
(800) 294-4665  
dgardner@riversidecc.org  
**Mobile Crisis Intervention Manager:** Susan Butler-Moore  
(508) 765-3035  
sbutter@harringtonhospital.org

#### Riverside Community Based Location

<table>
<thead>
<tr>
<th>Location</th>
<th>Operating Hours</th>
<th>Cities/Towns in Area</th>
</tr>
</thead>
</table>
| 11 Williams Street  
Hopedale, MA 01747  
(508) 354-3420  
Fax (508) 529-7001 | 6am-8pm weekdays  
6am-8pm weekends |  
| 206 Milford Street  
Upton, MA 01568  
(508) 294-4665  
Fax (508) 529-7001 | 8am-5pm weekdays |  
| 100 South Street  
Shrewsbury Memorial Hospital  
Southbridge, MA 01550  
(508) 765-3035  
Fax (508) 764-2444 | 8am-8pm  
7 days / week |  
| GB Wells Center  
26 Pine Street  
Southbridge, MA 01550  
(508) 766-1617  
Fax (508) 766-2444 | Opening in Fall 2009 |  
| 11 Williams Street  
Hopedale, MA 01747  
(508) 354-3420  
Fax (508) 529-7001 | 24/7 |  
| 100 South Street  
Shrewsbury Memorial Hospital  
Southbridge, MA 01550  
(508) 765-3035  
Fax (508) 766-2444 | 24/7 |  

---

Updated 7/1/2009  
G. Terzaghi
Every ESP provides behavioral health crisis assessment, intervention and stabilization services through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. All ESP service components and locations may be accessed through the ESP's toll free number. Where applicable, local numbers for specific locations have also been provided above. It is recommended that individuals and families call the ESP's toll free number first, so the ESP can help them access the most appropriate services. Please refer to www.masspartnership.com and click on "ESP" on the left side of the homepage for more information including updates to this directory.
# NORTHEASTERN MASSACHUSETTS

## Area: North Essex
### 24 hour access number: (800) 281-3223

**ESP Provider:** Health and Education Services

**ESP Director:** Colleen Babson  
(978) 745-1585  
cbabson@hes-inc.org

**Mobile Crisis Intervention Manager:** TBA

<table>
<thead>
<tr>
<th>Service Locations</th>
<th>Operating Hours</th>
<th>Cities/Towns In Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>HES Community Based Location</td>
<td>8am-8pm 7 days/week</td>
<td>Amesbury, Beverly, Macon, Duxbury, Newbury, Lynn, Georgetown, Gloucester, Groveland, Hamilton, \n</td>
</tr>
<tr>
<td>HES Community Based Location</td>
<td>8am-8pm 7 days/week</td>
<td>Andover, Lawrence, Methuen, North Andover, Lawrence, Methuen, Methuen, \n</td>
</tr>
</tbody>
</table>

## Area: Lawrence
### 24 hour access number: (877) 265-1281

**ESP Provider:** Health and Education Services

**ESP Director:** David Rafferty  
(978) 620-1776  
drafferty@hes-inc.org

**Mobile Crisis Intervention Manager:** TBA

<table>
<thead>
<tr>
<th>Service Locations</th>
<th>Operating Hours</th>
<th>Cities/Towns In Area</th>
</tr>
</thead>
</table>
| HES Community Based Location            | 8am-8pm 7 days/week   | Andover, Lawrence, Methuen, North Andover, Lawrence, Methuen, Methuen, \n| 16 Union Street, Lawrence, MA 01841     |                       | North Andover, Lawrence, Methuen, Methuen, Lawrence, Methuen, Methuen, \n| 978-920-1225                            |                       | Lawrence, Methuen, North Andover, Lawrence, Methuen, Methuen, Lawrence, Methuen, Methuen, \n| HES Community Crisis Stabilization Program | 24/7                 | Lawrence, Methuen, North Andover, Lawrence, Methuen, Methuen, Lawrence, Methuen, Methuen,\n| TBA                                     |                       | Methuen, Lawrence, Methuen, North Andover, Lawrence, Methuen, Methuen, Lawrence, Methuen, Methuen, \n
## Area: Lowell
### 24 hour access number: (800) 830-5177

**ESP Provider:** Health and Education Services

**ESP Director:** Beth Shapiro  
(978) 322-5120  
bshapiro@hes-inc.org

**Mobile Crisis Intervention Manager:** TBA

<table>
<thead>
<tr>
<th>Service Locations</th>
<th>Operating Hours</th>
<th>Cities/Towns In Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>HES Community Based Location</td>
<td>8am-8pm 7 days/week</td>
<td>Billerica, Chesterfield, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford</td>
</tr>
<tr>
<td>591 Varrum Ave, Lowell, MA 01854</td>
<td></td>
<td>Billerica, Chesterfield, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford</td>
</tr>
<tr>
<td>978-322-5120</td>
<td></td>
<td>Billerica, Chesterfield, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford</td>
</tr>
<tr>
<td>HES Community Crisis Stabilization Program</td>
<td>24/7</td>
<td>Billerica, Chesterfield, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford</td>
</tr>
<tr>
<td>TBA</td>
<td></td>
<td>Billerica, Chesterfield, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford</td>
</tr>
</tbody>
</table>

## Area: Tri-City
### 24 hour access number: (800) 998-1111

**ESP Provider:** Eliot Community Services

**ESP Director:** Kelly Costello  
(781) 581-4422  
costello@elioths.org

**Mobile Crisis Intervention Manager:** Donna Kauske  
(781) 581-4423  
dkauske@elioths.org

<table>
<thead>
<tr>
<th>Service Locations</th>
<th>Operating Hours</th>
<th>Cities/Towns In Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eliot Community Based Location</td>
<td>8am-8pm weekdays 9am-6pm weekdays</td>
<td>Everett, Lynn, Malden, Medford, Melrose, Natick, North Reading, Reading, \n</td>
</tr>
<tr>
<td>781-594-4222</td>
<td></td>
<td>Everett, Lynn, Malden, Medford, Melrose, Natick, North Reading, Reading, \n</td>
</tr>
<tr>
<td>173 Church Street, Everett, MA 02144</td>
<td></td>
<td>Everett, Lynn, Malden, Medford, Melrose, Natick, North Reading, Reading, \n</td>
</tr>
<tr>
<td>Eliot Community Crisis Stabilization Program</td>
<td>24/7</td>
<td>Everett, Lynn, Malden, Medford, Melrose, Natick, North Reading, Reading, \n</td>
</tr>
</tbody>
</table>

Every ESP provides behavioral health crisis assessment, intervention and stabilization services through 4 service components:
- Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. All ESP service components and locations may be accessed through the ESP's toll free number. Where applicable, local numbers for specific locations have also been provided above. It is recommended that individuals and families call the ESP's toll free number first, so the ESP can help them access the most appropriate services. Please refer to www.massinpartnership.com and click on "ESP" on the left side of the homepage for more information including updates to this directory.
## SOUTHEASTERN MASSACHUSETTS

### Area: Southern Coast
24-hour access number: (877) 996-3154

**ESP Provider:** Child and Family Services of New Bedford

**ESP Director:** Jessica Medeiros (508) 969-3154 jmedeiros@cfstervices.org

**Mobile Crisis Intervention Manager:** Rebecca Pye (508) 969-3153 reyna@cfstervices.org

### Service Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Operating Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child and Family Services Community Based Location</td>
<td>24/7</td>
</tr>
<tr>
<td>543 North Street, New Bedford, MA 02740</td>
<td>(508) 969-3154</td>
</tr>
</tbody>
</table>

### Cities/ Towns in Area
- Acushnet
- Dartmouth
- Fall River
- Fairhaven
- Mattapoisett
- New Bedford
- Fairhaven
- Mattapoisett
- New Bedford
- Fall River

### Area: Brockton
24-hour access number: (608) 897-2100

**ESP Provider:** Brockton Multi-Service Center

**ESP Director:** Steve Spaczewski (508) 897-2100 steve.spaczewski@dhm.state.ma.us

**Mobile Crisis Intervention Manager:** Jennifer Paine (508) 894-3558 jennifer.paine@state.ma.us

### Service Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Operating Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brockton Multi-Service Center Community Based Location</td>
<td>24/7</td>
</tr>
<tr>
<td>165 Guiley Street, Brockton, MA 02302</td>
<td>(508) 897-2100</td>
</tr>
</tbody>
</table>

### Cities/Towns in Area
- Abington
- Avon
- Bridgewater
- Brockton
- East Bridgewater
- Easton
- Holbrook
- Rockland
- Slaton
- West Bridgewater
- Whitman

### Area: Cape Cod and The Islands
24-hour access number: (800) 322-1356

**ESP Provider:** Cape & Islands Emergency Services

**ESP Director:** Catherine Thomas (508) 775-4627 catherine.thomas@dhm.state.ma.us

**Mobile Crisis Intervention Manager:** Jennifer Paine (508) 894-3558 jennifer.paine@state.ma.us

### Service Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Operating Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cape Cod Community Based Location</td>
<td>24/7</td>
</tr>
<tr>
<td>217 Commutation Way, Unit 1E, Hyannis, MA 02601</td>
<td>(508) 775-4627</td>
</tr>
</tbody>
</table>

### Cities/Towns in Area
- Assonet
- Barnstable
- Bourne
- Chatham
- Chilmark
- Cotuit
- Dennis
- Eastham
- Edgartown
- Falmouth
- Gay Head
- Gosnold
- Harwich
- Harwich
- Mashpee
- Nantucket
- Oak Bluffs
- Orleans
- Tisbury
- Provincetown
- Sandwich
- Tisbury
- Truro
- West Tisbury
- Woods Hole

### Area: Fall River
24-hour access number: (508) 235-7277

**ESP Provider:** Corrigan Mental Health Center

**ESP Director:** James Famely (508) 235-7277 james.famely@dhm.state.ma.us

**Mobile Crisis Intervention Manager:** Jennifer Paine (508) 894-3558 jennifer.paine@state.ma.us

### Service Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Operating Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corrigan Mental Health Center Community Based Location</td>
<td>24/7</td>
</tr>
<tr>
<td>49 Heritage Street, Fall River, MA 02720</td>
<td>(508) 235-7277</td>
</tr>
</tbody>
</table>

### Cities/Towns in Area
- Fall River
- Fairhaven
- Somerset
- Swansea
- Westport

### Area: Taunton / Attleboro
24-hour access number: (800) 660-4300

**ESP Provider:** Norton Emergency Services

**ESP Director:** Marian Mills (508) 285-8046 marian.mills@state.ma.us

**Mobile Crisis Intervention Manager:** Jennifer Paine (508) 894-3558 jennifer.paine@state.ma.us

### Service Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Operating Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Taunton / Attleboro Emergency Service Community Based Location</td>
<td>24/7</td>
</tr>
<tr>
<td>106 West Main St., Bldg. #2, Norton, MA 02760</td>
<td>(508) 285-4300</td>
</tr>
</tbody>
</table>

### Cities/Towns in Area
- Attleboro
- Berkley
- Dighton
- Easton
- Middleborough
- North Attleboro
- Norton
- Raynham
- Rehoboth
- Taunton

---

* DMH Operated ESP

Every ESP provides behavioral health crisis assessment, intervention and stabilization services through 4 service components:

- Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. All ESP service components and locations may be accessed through the ESP's toll free number. Where applicable, local numbers for specific locations have also been provided above. It is recommended that individuals and families call the ESP's toll free number first, so the ESP can help them access the most appropriate services. Please refer to www.masspartnership.com and click on "ESP" on the left side of the homepage for more information including updates to this directory.

Updated 7/12/2008

G. Tamaght
### Western Massachusetts

**Area:** The Berkshires  
**24 hour access number:** (800) 252-0227

**ESP Provider:** The Brien Center for Mental Health and Substance Abuse  
** ESP Director:** Chris Haley  
**Mobile Crisis Intervention Manager:** Richard Collins

<table>
<thead>
<tr>
<th>Service Locations</th>
<th>Operating Hours</th>
<th>Cities/Towns in Area</th>
</tr>
</thead>
</table>
| The Brien Center Community Based Location | Pittsfield, MA 01201  
| The Brien Center Community Based Location | 74 North Street  
Pittsfield, MA 01201  
(413) 499-0412 | 8am-6pm  
7 days/week | |
| The Brien Center Community Based Location | 35 Wahatoll Street  
North Adams, MA 01247  
(413) 864-5451  
Fax (413) 862-3311 | 9am-5pm weekdays | |
| The Brien Center Community Based Location | 60 Coles Street  
Great Barrington, MA 01230  
(413) 564-5651  
Fax (413) 528-6177 | 9am-5pm weekdays | |
| The Brien Center Community Crisis Stabilization Program | 34 Pinney Ave  
Pittsfield, MA 01201  
(413) 496-0412 | 24/7 | |

**Area:** Greenfield  
**24 hour access number:** (800) 562-0112

**ESP Provider:** Clinical & Support Options

**ESP Director:** Dan Sontig  
(413) 774-1000  
dsonrig@csinc.org  
Fax: (413) 773-8429

**Mobile Crisis Intervention Manager:** TSA

<table>
<thead>
<tr>
<th>Clinical &amp; Support Options Community Based Location</th>
<th>Operating Hours</th>
<th>Cities/Towns in Area</th>
</tr>
</thead>
</table>
| 140 High Street  
Greenfield, MA 01301  
(413) 774-5411  
Fax (413) 773-8429 | 24/7 | Akerfield, Alford, Bernardston, Buckland, Charlemont, Clearwater, Converse, Colrain, Epping, Gill, Greenfield, Hawley, Heath, Leverett, Leverett, Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Petersham, Royalston, Shefford, Shutesbury, Sunderland, Turners Falls, Warwick, Westfield, Whately |
| Clinical & Support Options Community Crisis Stabilization Program | 140 High Street  
Greenfield, MA 01301  
(413) 772-0006  
Fax (413) 773-8429 | 24/7 | |

**Area:** Northampton  
**24 hour access number:** (800) 562-0112

**ESP Provider:** Clinical & Support Options

**ESP Director:** Heather Bachmann-Bazzej  
(413) 774-2880  
hbachmann-bazzej@csinc.org

**Mobile Crisis Intervention Manager:** George Papas  
(413) 774-5411  
papasg@csinc.org

<table>
<thead>
<tr>
<th>Clinical &amp; Support Options Community Based Location</th>
<th>Operating Hours</th>
<th>Cities/Towns in Area</th>
</tr>
</thead>
</table>
| 26 North Main Street  
Florence, MA 01062  
(413) 588-5505  
Fax (413) 588-3723 | 24/7 | Amherst, Chesterfield, Cummington, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Wilberforce, Worthington |
| Clinical & Support Options Community Crisis Stabilization Program | 26 North Main Street  
Florence, MA 01062  
(413) 588-3723  
Fax (413) 588-6603 | 24/7 | |
### WESTERN MASSACHUSETTS (continued)

**Area:** Southern Pioneer Valley  
**24 hour access number:** (800) 437-5922

**ESP Provider:** Behavioral Health Network

**ESP Director:** Meg Mastroiana  (413) 301-9352  meg.mastroiana@bninc.org  
**Mobile Crisis Intervention Manager:** Kate Hildreth-Forlin  (413) 301-9350  kate.hildreth@bninc.org

<table>
<thead>
<tr>
<th>Service Locations</th>
<th>Operating Hours</th>
<th>Cities/Towns in Area</th>
</tr>
</thead>
</table>
| Behavioral Health Network Community Based Location  
417 Liberty Street  
Springfield, MA 01104  
(413) 733-6681  
Fax (413) 733-7841 | 24/7 | Agawam, Belchertown, Blandford, Bondville, Chester, Chilmark, East Longmeadow, Granby, Granville, Hampden, Helyeke, Huntington, Indian Orchard, Langway, Ludlow, Monroe, Montgomery, Palmer, Russell, South Hadley, Southwick, Springfield, Thomaston, Three Rivers, Tolland, Ware, Westfield, West Springfield, Wilbraham, |
| Behavioral Health Network Community Based Location  
77 Miller Street  
Westfield, MA 01085  
(413) 566-0380  
Fax (413) 572-4144 | 24/7 | |
| Behavioral Health Network Community Crisis Stabilization Program  
417 Liberty Street  
Springfield, MA 01104  
(413) 733-6681  
Fax (413) 733-7841 | 24/7 | |
| Behavioral Health Network Community Crisis Stabilization Program  
Danaon Center  
77 Miller Street  
Westfield, MA 01085  
(413) 566-0380  
Fax (413) 572-4144 | 24/7 | |
| Behavioral Health Network Community Crisis Stabilization Program  
40 Soba Road  
Holyoke, MA 01040  
(413) 332-8016  
Fax (413) 332-8076 | 24/7 | |

---

Every ESP provides behavioral health crisis assessment, intervention and stabilization services through 4 service components:  
Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. All ESP service components and locations may be accessed through the ESP's toll free number. Where applicable, local numbers for specific locations have also been provided above. It is recommended that individuals and families call the ESP's toll free number first, so the ESP can help them access the most appropriate services. Please refer to www.masspartnership.com and click on "ESP" on the left side of the homepage for more information including updates to this directory.