

MBHP ESP STATEWIDE DIRECTORY

BOSTON		
Area: Boston		24 hour access number: (800) 981-4357 Centralized fax number: (617) 414-8306
ESP Provider: Boston Medical Center / Boston Emergency Services Team (B.E.S.T.)		
ESP Director: Andrea Hall (617) 414-8307 andrea.hall@bmc.org Mobile Crisis Intervention Manager: Deborah Fauntleroy (617) 414-4931 deborah.fauntleroy@bmc.org		
Service Locations	Operating Hours	Cities/Towns in Area
BEST Community Based Location 85 E. Newton Street Boston, MA 02118 (800) 981-4357 (617) 414-8336 Fax (617) 414-8333	7am-11pm weekdays 9am-5pm weekends	Boston (Dorchester, South Boston, Roxbury, West Roxbury, Jamaica Plain, Mattapan, Roslindale, Hyde Park, Lower Mills), Brighton, Brookline, Charlestown, Chelsea, East Boston, Revere, Winthrop
BEST Community Based Location 25 Staniford Street Boston, MA 02114 (800) 981-4357 (617) 523-1529 Fax (617) 523-1207	7am-5pm weekdays	
BEST/Boston Medical Center 818 Harrison Ave Boston, MA 02118 (800) 981-4357 (617) 414-7812 Fax (617) 414-4209	24/7	
BEST/Mass General Hospital 55 Fruit Street Boston, MA 02114 (800) 981-4357 (617) 726-2994 Fax (617) 724-3727	24/7	
BEST Community Crisis Stabilization Program 85 E. Newton Street Boston, MA 02118 (800) 981-4357 617-371-3000 Fax (617) 414-8319	24/7	

Every ESP provides behavioral health crisis assessment, intervention and stabilization services through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. All ESP service components and locations may be accessed through the ESP's toll free number. Where applicable, local numbers for specific locations have also been provided above. It is recommended that individuals and families call the ESP's toll free number first, so the ESP can help them access the most appropriate services. Please refer to www.masspartnership.com and click on "ESP" on the left side of the homepage for more information including updates to this directory.

MBHP ESP STATEWIDE DIRECTORY

METRO BOSTON		
Area: Cambridge Somerville 24 hour access number: 800-981-4357		
Provider: Boston Medical Center / Cambridge Somerville Emergency Services Team (C.S.E.S.T.)		
ESP Director: Andrea Hall (617) 414-8307 andrea.hall@bmc.org Direct Fax: (617) 414-4769 Mobile Crisis Intervention Manager: Deborah Fauntleroy (617) 414-4931 deborah.fauntleroy@bmc.org		
Service Locations	Operating Hours	Cities/Towns in Area
CSEST Community Based Location 22 McGrath Hgwy #204 Somerville, MA 02143 (800) 981-4357 Fax (617) 623-1817	7am-11pm weekdays 7am-8pm weekends	Cambridge, Somerville
CSEST / Cambridge Hospital 1493 Cambridge Street Cambridge, MA 02139 (800) 981-4357 (617) 865-1560 Fax (617) 665-2310	24/7	
CSEST Community Crisis Stabilization Program TBA	Opening Fall 2009	
Area: Norwood 24 hour access number: 800-529-5077		
ESP Provider: Riverside Community Care		
ESP Director: Kate O'Connell (781) 769-8674 koconnell@riversidecc.org Mobile Crisis Intervention Manager: Cristina Vaszari (800) 529-5077 cvaszari@riversidecc.org		
Riverside Community Based Location 190 Lenox Street Norwood, MA 02062 (800) 529-5077 (781) 769-8674 Fax (781) 769-6717	8am-7pm weekdays	Canton, Dedham, Dover, Foxboro, Medfield, Millis Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, Wrentham
Riverside Community Based Location 15 Beacon Ave Norwood, MA 02062 (800) 529-5077 (781) 769-1342 Fax (781) 769-6717	7pm-8am weekdays 8am-8pm weekends	
Riverside Community Crisis Stabilization Program 15 Beacon Ave Norwood, MA 02062 (800) 529-5077 (781) 769-1342 Fax (781) 769-6717	24/7	
Area: South Shore 24 hour access number: (800) 528-4890		
ESP Provider: South Shore Mental Health (SSMH)		
ESP Director: Leslie Chiotasso (617) 847-1950 x6496 lchiotas@ssmh.org Mobile Crisis Intervention Manager: Sue Burton (617) 774-6036		
SSMH Community Based Location 460 Quincy Ave Quincy, MA 02169 (800) 528-4890 617-847-1950 Fax (617) 478-0356	24/7	Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth
SSMH Community Crisis Stabilization Program 460 Quincy Ave Quincy, MA 02169 (800) 528-4890 617-847-1950 Fax (617) 478-0356	24/7	

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MBHP ESP STATEWIDE DIRECTORY

CENTRAL MASSACHUSETTS		
Area: Metro West 24 hour access number: (800) 640-5432		
ESP Provider: Advocates		
ESP Director: Sara Trongone (508) 661-2049 srongone@advocatesinc.org Mobile Crisis Intervention Manager: Casey Doherty (781) 893-2003 cadoher@advocatesinc.org Mobile Crisis Intervention Manager: John DeRonk (508) 661-2043 jderonk@advocatesinc.org		
Service Locations	Operating Hours	Cities/Towns in Area
Advocates Community Based Location 354 Waverly Street Framingham, MA 01702 (800) 640-5432 (508) 872-3333 Fax (508) 875-2800	24/7	Acton, Ashland, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Framingham, Holliston, Hopkinton, Hudson, Lexington, Lincoln, Littleton, Maynard, Marlborough, Natick, Northborough, Sherborn, Southborough, Stow, Sudbury, Waltham, Watertown, Wayland, Westborough, Wilmington, Winchester, Woburn
Advocates Community Based Location 28 Mill Street Marlboro, MA 01752 (800) 640-5432 (508) 786-1584 Fax (508) 786-1585	24/7	
Advocates Community Based Location 875 Main Street Waltham, MA 02451 (800) 540-5808 (781) 893-2003 Fax (781) 647-0183	7am-11pm 7 days / week	
Advocates Community Crisis Stabilization Program 28 Mill Street Marlboro, MA 01752 (800) 640-5432 (508) 786-1580	24/7	
Area: North County 24 hour access number: (800) 977-5555		
ESP Provider: Community HealthLink Inc.		
ESP Director: Paul Walker (978) 534-6116 pwalker@communityhealthlink.org Mobile Crisis Intervention Manager: Lori Simkowitz-Lavigne (508) 853-6988 lsimkowitz-lavigne@communityhealthlink.org		
Community HealthLink, Inc. Community Based Location 45 Summer Street Leominster, MA 01453 (800) 977-5555 (978) 534-8116 Fax (978) 537-4966	24/7	Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton, Clinton, Fitchburg, Gardner, Groton, Harvard, Hubbardston, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Pepperell, Princeton, Rutland, Shirley, Sterling, Templeton, Townsend, Westminster, Winchendon
Community HealthLink Community Based Location 10 Parker Street Gardner, MA 01440 (800) 977-5555 (978) 630-4740 Fax (978) 630-4765	8am-6pm weekdays	
Community HealthLink Community Crisis Stabilization Program 45 Summer Street Leominster, MA 01453 (800) 977-5555 (978) 534-8116 Fax (978) 534-3284	24/7	
Area: South County 24 hour access number: (800) 294-4665		
ESP Provider: Riverside Community Care		
ESP Director: Michael Rubin (508) 634-3420 mrubin@riversidecc.org Mobile Crisis Intervention Manager: Deb Gardner (800) 294-4665 dgardner@riversidecc.org Mobile Crisis Intervention Manager: Susan Butler-Moore (508) 765-3035 sbutler@harringtonhospital.org		
Riverside Community Based Location 11 Williams Street Hopedale, MA 01747 (800) 294-4665 (508) 834-3420 Fax (508) 529-7001	5pm-8am weekdays 8am-8pm weekends	Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Holland, Hopedale, Medway, Mendon, Millis, Millville, Northbridge, North Brookfield, Oxford, Southbridge, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, West Brookfield
Riverside Community Based Location 206 Millford Street Upton, MA 01568 (800) 294-4665 (508) 529-7000 Fax (508) 529-7001	8am-5pm weekdays	
Riverside / Harrington Memorial Hospital 100 South Street Southbridge, MA 01550 (877) 750-3127 (508) 765-3035 Fax (508) 764-2434	8am-8pm 7 days / week	
Riverside Community Based Location GB Wells Center 29 Pine Street Southbridge, MA 01550 (877) 750-3127 (508) 765-9167 Fax (508) 764-2434	Opening in Fall 2009	
Riverside Community Crisis Stabilization Program 11 Williams Street Hopedale, MA 01747 (800) 294-4665 (508) 834-3420 Fax (508) 529-7001	24/7	
Riverside Community Crisis Stabilization Program Harrington Memorial Hospital 100 South Street Southbridge, MA 01550 (877) 750-3127 (508) 765-3035 Fax (508) 764-2434	24/7	

MBHP ESP STATEWIDE DIRECTORY

CENTRAL MASSACHUSETTS (continued)		
Area: Worcester		24 hour access number: (866) 549-2142
ESP Provider: UMASS Memorial Medical Center		
ESP Director: Glen Green Glen.Green@umassmemorial.org (866) 549-2142 Mobile Crisis Intervention Manager: Lori Simkowitz-Lavigne (508) 853-6988 lsimkowitz-lavigne@communityhealthlink.org		
Service Locations	Operating Hours	Cities/Towns in Area
UMASS Community Based Location Community HealthLink 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (866) 549-2142 (508) 860-1283 Fax (508) 856-1695	8am-8pm weekdays 8am-5pm weekends	Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West Boylston, Worcester
UMASS Memorial Medical Center 55 Lake Avenue North Worcester, MA 01655 (866) 549-2142 (508) 334-3562 Fax (508) 856-1695	24/7	
UMASS Community Crisis Stabilization Program Community HealthLink 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (866) 549-2142 (508) 860-1283 Fax (508) 856-1695	24/7	

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NORTHEASTERN MASSACHUSETTS		
Area: North Essex 24 hour access number: (800) 281-3223		
ESP Provider: Health and Education Services		
ESP Director: Colleen Babson (978) 744-1585 cbabson@hes-inc.org Mobile Crisis Intervention Manager: TBA		
Service Locations	Operating Hours	Cities/Towns in Area
HES Community Based Location 80 Merrimack Street Haverhill, MA 01830 (800) 281-3223 978-921-1293 Fax (978) 521-7767	8am-8pm 7 days / week	Amesbury, Beverly, Boxford, Danvers, Essex, Georgetown, Gloucester, Groveland, Hamilton, Haverhill, Ipswich, Manchester by the Sea, Marblehead, Merrimac, Middleton, Newbury, Newburyport, Peabody, Rockport, Rowley, Salem, Salisbury, Topsfield, Wenham, West Newbury
HES Community Based Location 41 Mason Street, Unit #4 Salem, MA 01970 (866) 523-1216 978-744-1585 Fax (978) 744-1379	8am-8pm 7 days / week	
HES / Salem Hospital - North Shore Medical Center 81 Highland Avenue Salem, MA 01970 (888) 523-1216 (978) 354-4550 Fax (978) 745-9021	24/7	
HES Community Crisis Stabilization program 41 Mason Street, Unit #4 Salem, MA 01970 (888) 523-1216 978-744-1585 Fax (978) 744-1379	24/7	
Area: Lawrence 24 hour access number: (877) 255-1261		
ESP Provider: Health and Education Services		
ESP Director: David Rafferty (978) 620-1776 drafferty@hes-inc.org Mobile Crisis Intervention Manager: TBA		
HES Community Based Location 15 Union Street Lawrence, MA 01841 (877) 255-1261 (978)-620-1250 Fax (978) 682-9333	8am-8pm 7 days / week	Andover, Lawrence, Melhuen, North Andover
HES Community Crisis Stabilization Program TBA	Opening Fall 2009	
Area: Lowell 24 hour access number: (800) 830-5177		
ESP Provider: Health and Education Services		
ESP Director: Beth Shapiro (978) 322-5120 bshapiro@hes-inc.org Mobile Crisis Intervention Manager: TBA		
HES Community Based Location 391 Varnum Ave Lowell, MA 01854 (800) 830-5177 978-322-5120 Fax (978) 322-5134	8am-8pm 7 days / week	Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford
HES Community Crisis Stabilization Program 391 Varnum Ave Lowell, MA 01854 (800) 830-5177 978-322-5120 Fax (978) 322-5134	24/7	
Area: Tri-City 24 hour access number: (800) 998-1111		
ESP Provider: Eliot Community Services		
ESP Director: Kelly Costello (781) 581-4422 kcostello@eliotchs.org Mobile Crisis Intervention Manager: Donna Kausek (781) 581-4493 dkausek@eliotchs.org		
Eliot Community Based Location 95 Pleasant Street Lynn, MA 01901 (800) 998-1111 (781) 596-9222 Fax (781) 581-9876	8am-8pm weekdays 9am-6pm weekends	Everett, Lynn, Lynnfield, Malden, Medford, Melrose, Nahant, North Reading, Reading, Saugus, Stoneham, Swampscott, Wakefield
Eliot Community Based Location 173 Chelsea Street Everett, MA 02149 (800) 998-1111 (781) 388-8220 Fax (781) 581-9876	8am-8pm weekdays 9am-6pm weekends	
Eliot Community Crisis Stabilization Program 95 Pleasant Street Lynn, MA 01901 (800) 998-1111 (781) 596-9222 Fax (781) 581-9876	24/7	

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MBHP ESP STATEWIDE DIRECTORY

SOUTHEASTERN MASSACHUSETTS		
Area: Southern Coast 24 hour access number: (877) 996-3154		
ESP Provider: Child and Family Services of New Bedford		
ESP Director: Jessica Medeiros (508) 996-3154 jmedeiros@cfservices.org Mobile Crisis Intervention Manager: Rebecca Pye (508) 996-3153 rpye@cfservices.org		
Service Locations	Operating Hours	Cities/Towns in Area
Child and Family Services Community Based Location 543 North Street New Bedford, MA 02740 (877) 996-3154 508-996-3154 Fax (508) 991-8082	24/7	Acushnet, Carver, Dartmouth, Duxbury, Fairhaven Halifax, Hanover, Hanson, Kingston, Marion, Marshfield, Mattapoisett, New Bedford, Pembroke, Plymouth, Plympton, Rochester, Wareham
Child and Family Services Community Based Location 118 Long Pond Rd, Ste 102 Plymouth, MA 02367 (800) 469-9888 508-747-8834 Fax (508) 747-8835	24/7	
Child and Family Services Community Crisis Stabilization Program 543 North Street New Bedford, MA 02740 (877) 996-3154 508-996-3154 Fax (508) 991-8082	24/7	
Area: Brockton 24 hour access number: (508) 897-2100		
ESP Provider: *Brockton Multi-Service Center		
ESP Director: Steve Spakowski (508) 897-2107 steve.spakowski@dmh.state.ma.us Mobile Crisis Intervention Manager: Jennifer Paine (508) 894-3958 jennifer.paine@state.ma.us		
Brockton Multi-Service Center Community Based Location 165 Quincy Street Brockton, MA 02302 508-897-2100 508-897-2100 Fax (508) 586-5117	24/7	Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, Whitman
Brockton Multi-Service Community Crisis Stabilization Program 165 Quincy Street Brockton, MA 02302 508-897-2100 508-897-2100 Fax (508) 586-5117	24/7	
Area: Cape Cod and The Islands 24 hour access number: (800) 322-1356		
ESP Provider: *Cape & Islands Emergency Services		
ESP Director: Catherine Thomas (508) 778-4627 catherine.thomas@dmh.state.ma.us Mobile Crisis Intervention Manager: Jennifer Paine (508) 894-3958 jennifer.paine@state.ma.us		
Cape Cod Community Based Location 270 Communication Way, Unit 1E Hyannis, MA 02601 (800) 322-1356 (508) 778-4627 Fax (508) 790-0899	24/7	Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Gosnold, Harwich, Hyannis, Mashpee, Nantucket, Oak Bluffs, Orleans, Osterville, Provincetown, Sandwich, Tisbury, Truro, Wellfleet, West Tisbury, Woods Hole, Yarmouth
Cape Cod Community Crisis Stabilization Program May Institute 270 Communication Way, Unit 1E Hyannis, MA 02601 (800) 322-1356 (508) 790-4094 Fax (508) 362-5647	24/7	
Area: Fall River 24 hour access number: (508) 235-7277		
ESP Provider: *Corrigan Mental Health Center		
ESP Director: James Farrelly (508) 235-7251 james.farrelly@dmh.state.ma.us Mobile Crisis Intervention Manager: Jennifer Paine (508) 894-3958 jennifer.paine@state.ma.us		
Corrigan Mental Health Center Community Based Location 49 Hillside Street Fall River, MA 02720 508-235-7277 (508) 235-7277 Fax (508) 235-7345	24/7	Fall River, Freetown, Somerset, Swansea, Westport
Area: Taunton / Attleboro 24 hour access number: (800) 660-4300		
ESP Provider: *Norton Emergency Services		
ESP Director: Merleen Mills (508) 285-8048 merleen.a.mills@state.ma.us Mobile Crisis Intervention Manager: Jennifer Paine (508) 894-3958 jennifer.paine@state.ma.us		
Taunton / Attleboro Emergency Service Community Based Location 108 West Main St., Bldg. #2 Norton, MA 02786 (800) 660-4300 (508) 285-8400 Fax (508) 285-6573	24/7	Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleborough, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton
Taunton / Attleboro Community Crisis Stabilization Program 108 West Main St., Bldg. #2 Norton, MA 02786 (800) 660-4300 (508) 285-8400 Fax (508) 285-6573	24/7	

* DMH Operated ESP

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MBHP ESP STATEWIDE DIRECTORY

WESTERN MASSACHUSETTS		
Area: The Berkshires 24 hour access number: (800) 252-0227		
ESP Provider: The Brien Center for Mental Health and Substance Abuse		
ESP Director: Chris Haley (413) 499-0412 x1190 chaley@briencenter.org Mobile Crisis Intervention Manager: Richard Collins (413) 629-1072 rcoll@briencenter.org		
Service Locations	Operating Hours	Cities/Towns in Area
The Brien Center Community Based Location 34 Pomeroy Ave Pittsfield, MA 01201 (800) 252-0227 (413) 499-0412 Fax (413) 499-0995	24/7	Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor
The Brien Center Community Based Location 741 North Street Pittsfield, MA 01201 (800) 252-0227 (413) 499-0412 Fax (413) 499-0995	8am-8pm 7 days/ week	
The Brien Center Community Based Location 25 Marshall Street North Adams, MA 01247 (800) 252-0227 413-684-4541 Fax (413) 662-3311	9am-5pm weekdays	
The Brien Center Community Based Location 60 Cottage Street Great Barrington, MA 01230 (800) 252-0227 (413) 664-4541 Fax (413) 528-8187	9am-5pm weekdays	
The Brien Center Community Crisis Stabilization Program 34 Pomeroy Ave Pittsfield, MA 01201 (800) 252-0227 (413) 499-0412 Fax (413) 499-0995	24/7	
Area: Greenfield 24 hour access number: (800) 562-0112		
ESP Provider: Clinical & Support Options		
ESP Director: Dan Sontag (413) 774-1000 dsontag@csoinc.org Fax: (413) 773-8429 Mobile Crisis Intervention Manager: TBA		
Clinical & Support Options Community Based Location 140 High Street Greenfield, MA 01301 (800) 562-0112 413-774-5411 Fax (413) 773-8429	24/7	Ash field, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutebury, Sunderland, Turners Falls, Warwick, Wendell, Whately
Clinical & Support Options Community Crisis Stabilization Program 140 High Street Greenfield, MA 01301 (800) 562-0112 413-772-0249 Fax (413) 773-8429	24/7	
Area: Northampton 24 hour access number: (800) 562-0112		
ESP Provider: Clinical & Support Options		
ESP Director: Heather Bachmann-Baez (413) 774-2880 hbachmann-baez@csoinc.org Mobile Crisis Intervention Manager: George Pappas (413) 774-5411 gpappas@csoinc.org		
Clinical & Support Options Community Based Location 28 North Main Street Florence, MA 01062 (800) 562-0112 (413) 586-5555 Fax (413) 586-2723	24/7	Amherst, Chesterfield, Cumminton, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington
Clinical & Support Options Community Crisis Stabilization Program 28 North Main Street Florence, MA 01062 (800) 562-0112 (413) 586-2673 Fax (413) 582-6683	24/7	

MBHP ESP STATEWIDE DIRECTORY

WESTERN MASSACHUSETTS (continued)		
Area: Southern Pioneer Valley		24 hour access number: (800) 437-5922
ESP Provider: Behavioral Health Network		
ESP Director: Meg Mastriana (413) 301-9352 meg.mastriana@bhninc.org		
Mobile Crisis Intervention Manager: Kate Hildreth-Fortin (413) 301-9350 kate.hildreth@bhninc.org		
Service Locations	Operating Hours	Cities/Towns in Area
Behavioral Health Network Community Based Location 417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841 800-437-5922	24/7	Agawam, Belchertown, Blandford, Bondsville, Chester, Chicopee, East Longmeadow, Granby, Granville, Hampden, Holyoke, Huntington, Indian Orchard, Longmeadow, Ludlow, Monson, Montgomery, Palmer, Russell, South Hadley, Southampton, Southwick, Springfield, Thomdike, Three Rivers, Tolland, Ware, Westfield, West Springfield, Wilbraham,
Behavioral Health Network Community Based Location Carson Center 77 Mill Street Westfield, MA 01085 (413) 568-6386 Fax (413) 572-4144 800-437-5922	24/7	
Behavioral Health Network Community Crisis Stabilization Program 417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841 800-437-5922	24/7	
Behavioral Health Network Community Crisis Stabilization Program Carson Center 77 Mill Street Westfield, MA 01085 (413) 568-6386 Fax (413) 572-4144 800-437-5922	24/7	
Behavioral Health Network Community Crisis Stabilization Program 40 Bobala Road Holyoke, MA 01104 (413) 532-8016 Fax (413) 532-8205 800-437-5922	24/7	

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